

King County Regional Homelessness Authority

Coordinated Entry

<https://kcrba.org/resources/about-coordinated-entry/>

Ensuring all households experiencing homelessness have equitable access to housing resources.

ELIGIBILITY

<https://kcrba.org/resources/about-coordinated-entry/>

Coordinated Entry serves all people (single adults, young adults, couples, families, and veterans) experiencing homelessness. Please contact a Regional Access Point if you are:

- Living and sleeping outside
- Sleeping in a place not meant for human habitation
- Staying in a shelter
- Fleeing/attempting to flee domestic violence
- Exiting an institution where you resided for up to 90 days and were in shelter or a place not meant for human habitation immediately prior to entering that institution.

Young adults who are imminently at risk of homelessness within 14 days are also eligible for Coordinated Entry.

CE COMMUNITY CONVERSATIONS

Please complete the “[New HMIS Agency Request Form](#)”.

CE Community Conversation 9/15/23

- CE Prioritization Input Form, September 15th until October 1st:
<https://app.smartsheet.com/b/form/dd0e782c8ac34b698f208026ed441b39>
- CE Contact List Form, ongoing:
<https://app.smartsheet.com/b/form/0197807a8e2945cfb7c82218c27e886a>
- CE Committee Application Form*, September 15th until October 13th:
<https://app.smartsheet.com/b/form/4530339720cd4f0fb85f2cbdfb02a685>

*If you previously submitted an application, you do not have to resubmit it.

[CE Community Conversation 09.15.23Download](#)

CE Community Conversation 5/16/23

BY NAME LIST

[Coordinated Entry By Name List Nomination Job Aid For Providers \(Updated 12.07.2023\)](#)

PROCESS

Access

[Regional Access Points \(RAPs\)](#) are an entry point to CE.

These entry points are resource centers where households experiencing homelessness can get help finding housing and other resources. Individuals and families experiencing homelessness may call ahead to schedule an appointment.

To schedule an appointment for a CE Housing Triage Tool, households must contact a [Regional Access Point](#) directly.

[Regional Access Points](#) have limited walk-in hours available. Walk-ins are first come first served.

Households experiencing homelessness in King County are able to access any RAP, not just the one they are located nearest.

Assessment

Coordinated Entry uses a basic HMIS enrollment and a two question Housing Triage Tool (HTT)* collecting only the minimal amount of information needed:

- History of Homelessness (HUD Mandated)
- Disability Information (HUD Mandated)
- Income (HUD Mandated)
- Household Type – Family/Individual (for matching to appropriate housing resource)
- Pregnancy in Household (for use in Prioritization)

*As of March 2022, the VI-SDPAT is no longer a part of Coordinated Entry; VI-SDPAT not used for prioritization since October 2020

Tiebreaking

Tiebreaking currently consists of five criteria that are applied in descending order as follows:

1. Households with approved Mobility Requests
2. Households who were prioritized as of 4/14/23
3. Households with the longest length of time homeless in their current episode*
4. Households who are fleeing or attempting to flee violence
5. Households who are unsheltered

*In most circumstances, the household with the longest length of stay receives the referral.

[Coordinated Entry Prioritization Update](#)

Referral

Referrals are the process for service providers to move their unhoused client into housing resources within the Coordinated Entry System.

Referrals are facilitated by Coordinated Entry System staff, nominations are made by service providers across the region who assist households with documentation preparation, connection to programs post-referral, and other supportive activities.

Housing providers who are receiving Coordinated Entry referrals are encouraged to attend weekly Office Hour meetings to inform, coordinate, and collaborate with the nominating providers and Coordinated Entry System staff.

Households can decline available housing resources based on preference or need without negative repercussions.

Placement

Coordinated Entry System (CES) refers households experiencing homelessness to a variety of resources, including Rapid Rehousing, Transitional Housing, Permanent Housing, and Permanent Supportive Housing.

ADDITIONAL INFO

Governance & Performance

[Coordinated Entry Committee](#) is part of the Continuum of Care structure

The Coordinated Entry Committee (CEC), as outlined in the King County Continuum of Care (CoC) Charter, oversees policies and procedures related to Coordinated Entry within King County. We identify, review, and approve policies and procedures guiding the operation of the Coordinated Entry System (CES), with the implementation managed by King County Regional Homeless Authority staff.

Forms & Documents

CES Forms and Resources

- [Quick Guide: Posting Units & Processing Referrals in HMIS](#)
- CE Mobility Request Form [PDF](#) & [Word](#)
- [Homelessness Waiver](#)

Manuals

- [Seattle-King County Diversion Guidelines](#)
- [CES Policies and Procedures V.7](#)
- [CE RAP and Path to Home Manual](#)

Assessors

- [Housing Triage Tool](#)
- [CES Assessor Manual](#)

HMIS

[HMIS Training](#)

[Bitfocus HMIS Forms and Guides](#)

CE Assessors

CE Assessors are a key part of the Coordinated Entry system, and help unhoused neighbors by:

- Serving as the initial contact point for the Coordinated Entry System and communicating eligibility for Coordinated Entry
- Exploring resources such as diversion or problem solving, employment, and education.
- Enrolling households into the Coordinated Entry System Program and administering the Coordinated Entry Housing Triage Tool (HTT)
- Communicating with households about next steps and availability of other resources

[CE Assessor ACT One PagerDownload](#)

REGIONAL ACCESS POINTS

The purpose of Coordinated Entry is to ensure that all households experiencing homelessness have equitable access to housing resource connections to resolve their housing crisis.

Regional Access Points (RAPs) are an entry point.

These entry points are resource centers where households experiencing homelessness may begin the process of exploring their housing options. They provide entry and assessment for the Coordinated Entry System; there is no guarantee this assessment will lead to a housing resource. Individuals and families experiencing homelessness may call ahead to schedule an appointment.

To schedule an appointment for a Housing Triage Tool, households must contact a Regional Access Point directly.

Regional Access Points have limited walk-in hours available. Clicking the drop down arrow for each RAP below will list the walk-in hours available for that location. Walk-ins are first come first served.

RAP Catchment Areas: note that households experiencing homelessness in King County are able to access any RAP, not just the one they are located nearest.

LIST OF REGIONAL ACCESS POINTS IN KING COUNTY

Seattle

Catholic Community Services – Seattle

[100 23rd Ave. S., Seattle, WA 98144](#)

206-328-5900

Hours of Operation: Monday – Friday 9:00 a.m. – 5:00 p.m. By appointment only. Drop-in clients often cannot be accommodated.

Please note: Due to demand it's possible that not all households that seek a walk-in evaluation will be able to be accommodated at the time of walk-in.

South King County – Federal Way

Multi-Service Center- Federal Way

[1200 S. 336th St., Federal Way, WA 98003](#)

253-874-6718, then select Option 4 for the MSC Regional Access Point.

Beginning July 10, 2019, this phone line will be answered weekly on Wednesdays from 2-5 PM. Outside of that time, please leave a voicemail with your name, or an alias if you'd prefer to protect your identity, and a safe contact number or email address.

Alternatively, inquiries may be submitted via email to RAP@mschelps.org. Voicemails and emails will generally be returned within 3 business days, with some exceptions

Walk-In Hours: In efforts to address slowing the spread of the COVID-19 virus, walk-in hours are temporarily suspended, and CEA assessments will temporarily be conducted over the phone. Diversion services will continue without interruption. Call 253-874-6718 for more information.

South King County – Renton

YWCA Renton

[1010 S. 2nd St., Renton, WA 98057](#)

425-523-1377

Hours of Operation: Monday – Friday 9:00 a.m. – 5:00 p.m. Saturday hours by appointment only.

Walk-In Hours have been temporarily suspended as a preventative measure to reduce the spread of COVID-19. [Learn more about King County COVID-19 Response.](#)

North King County – North Seattle

Solid Ground – North Seattle

1501 N. 45th Street Seattle, WA 98103

(206) 694-6833

Hours of Operation: Monday – Friday 9:00 am – 5:00 pm

Walk-in hours are Wednesdays from 11:00 am – 1:00 pm, first-come first-served as time allows.

In efforts to slow the spread of the COVID-19 virus, you can call (206) 694-6833 to be assessed for diversion or Coordinated Entry over the phone and not present in person at this Regional Access Point. Please be patient as call volume may be heavy.

East King County – Bellevue

Catholic Community Services – Bellevue

The Salt House at Kirkland

[11920 NE 80th St #100 Kirkland, WA 98033](#)

Next to the New Bethlehem Shelter in Kirkland

(206) 328-5900

Hours of Operation: Monday-Friday 9:00 a.m. – 5:00 p.m. By appointment only.

Population: All populations

Please note: Drop-in clients cannot be accommodated at this site.

ADDITIONAL ACCESS POINTS FOR VETERANS

A Veteran (a person that served in the United States Military) experiencing homelessness can schedule an appointment for a Housing Triage Tool, by calling a Regional Access Point or the VETS ONE LIST at 877-904-8387.

Veterans can also get connected to housing resources and services through Operation: WelcomeOneHome.

Operation: WelcomeOneHome

The Washington State Department of Veteran Affairs Information and Assistance Call Center is the “Command Center” for Veterans and Neighbors to call to connect homeless Veterans to services. Outreach workers may be “dispatched” by the Call Center and will make contact within 24-hours to Veterans unable to travel. Established outreach methods include:

- Phone
 - WDVA Veterans Information and Assistance Call Center at 206-454-2799; and 2-1-1 Community Information Line.
- Site based
 - WA State Department of Veterans Affairs (WDVA) office: 2106 2nd Avenue, Suite 100, Seattle, WA 98121
 - VA Puget Sound Community Outreach and Housing Services (CHOS) Renton Walk-in Clinic: 419 S 2nd Street, Suite 2, Renton, WA 98057
- Community-based mobile outreach
 - Supportive Services for Veteran Families,
 - VA-Puget Sound CHOS, and
 - King County Veteran and Human Services outreach contracts [El Centro de la Raza, Evergreen Treatment Services (ETS) REACH, Sound Mental Health Project for Assistance in Transition from Homelessness (SMH PATH), Therapeutic Health Services (THS), VA-Puget Sound, Valley Cities Counseling and Consultation (VCC), and WDVA].

ADDITIONAL ACCESS POINTS FOR YOUNG ADULTS (NON-PARENTING)

If you are between 17.5 and 24 years old and experiencing homeless in King County or are at imminent risk of being homeless within 14 days you can also complete a Housing Triage Tool Evaluation through the following agencies. Call or visit one of these agencies during the listed drop-in hours to be evaluated for services.

Downtown Seattle

YouthCare's James W. Ray Orion Center

[1828 Yale Avenue, Seattle, WA 98101](#)

Drop In: Monday: 2-6p

Interested in Housing Navigation? Call 206-622-5555 to schedule an appointment for a CEA Housing Triage Tool evaluation.

New Horizons

[2709 Third Avenue, Seattle, WA 98121](#)

Drop in: Mondays & Thursdays from 6-9pm (6pm by appointment, 7-9 walk/drop in)

Interested in Housing Navigation? Call 206-374-0866 to schedule an appointment for a CEA Housing Triage Tool evaluation.

*First hour by appointment only.

South King County – Auburn

The Y Social Impact Center Arcadia

[932 Auburn Way S, Auburn, WA 98002](#)

Phone: (253) 740-7189

- Clients are able to drop in between the hours of 1:00–4:30 pm on Monday, Wednesday, and Friday.
- Clients are also able to call in to schedule an appointment within this same timeframe as well.
- This location will conduct housing triage tools for clients across both Seattle/Central Seattle & South King County.

[Click here for location details.](#)

Interested in Housing Navigation? Call 253-939-2202 to schedule an appointment for a CEA Housing Triage Tool evaluation.

East King County

Friends of Youth Kirkland

[Willows Youth Service Center](#)

12735 Willows Rd NE, Kirkland, WA 98034 (between 139th Ave NE to the north and 141st Ave NE to the south)

Call or text 425 449-3868 for more information including transportation options.

Willows Youth Services Center is open, 24/7, to serve young adults, ages 18-24. Services include mail and laundry services, hot meals prepared in a commercial kitchen, snacks, housing navigation case management, and behavioral health and substance use services. Clients also have access to comfortable, semi-private sleeping pods.

University District

Teen Feed

[4740 B University Way NE, Seattle, WA 98105](#)

- Mon-Fri from 7-8pm, or Wednesdays during InReach from 2-4pm.

University District Youth Center

[4516 15th Avenue NE, Seattle, WA 98105](#)

- Tuesdays & Thursdays: 12 pm-3pm

Interested in Housing Navigation? Call 206-522-4366 to schedule an appointment for a CEA Housing Triage Tool evaluation.

ADDITIONAL ACCESS POINTS FOR THOSE EXPERIENCING DOMESTIC VIOLENCE

A HUD-mandated coordinated entry system that coordinates access into Domestic Violence (DV) housing resources for DV survivors in King County run by [Coalition Ending Gender Based Violence](#). This is a parallel system to the mainstream King County Coordinated Entry system. [Click here to learn more.](#)

For Service Providers

<https://kcrha.org/resources/for-service-providers/>

Thank you to all of our partners, outreach workers, shelter and day center staff, navigation and case managers, advocates, non-profit organizations, and every person who does the work of helping others. In case of a federal government shutdown: If the U.S. House of Representatives is unable to elect a new Speaker, there may be a shutdown of the federal government. While many service provider contracts include federal funding, the shutdown will not impact contracts or payments to service providers at this time. There is an outside chance that contracts could be impacted if the shutdown goes on for several months, and we will stay in contact with you if that becomes likely. As of right now, service providers can continue operations as usual. (Updated 10/24/23)

CONTACT US

For questions about contracts and Project Service Agreement invoicing: contracts@kcrha.org
For questions about RFPs and funding opportunities: rfp@kcrha.org
For questions about year-end comprehensive agency or sub-recipient monitoring: audits@kcrha.org
For questions related to grants and compliance with rules and regulations: compliance@kcrha.org
For questions about the [Continuum of Care](#) and federal NOFO process: coc.questions@kcrha.org
For [Coordinated Entry](#) mobility requests: mobilityrequest@kcrha.org
To reach the [Office of the Ombuds](#): (please review [this page](#) for information about services):
ombuds@kcrha.org
To submit invoices for vendor contracts (not Fluxx contracts): invoice@kcrha.org
For news media: media@kcrha.org
For general inquiries from the public: info@kcrha.org

OFFICE HOURS

The KCRHA Grants, Compliance, and Finance Teams host weekly Open Office Hours on Thursdays from 3:00 p.m. to 4:00 p.m. The Open Office Hours are purposed to offer technical assistance and answer questions related to invoicing, contracts, comprehensive monitoring, and more. Please contact us using one of the emails above for the Zoom link.

KCRHA ADMINISTRATION

[Funding opportunities](#)
[Fluxx contract system log-in](#)
[Monthly Base Building Spaces](#)
[KCRHA Office of the Ombuds](#)
[Critical Incident Report Template & Policy](#) and [Critical Incident Submission form](#)
[Regional Services Database](#) and [Update form](#)
[Quarterly Narrative Report](#)
[Hardship and Exception Requests](#)
[Letter of Consistency Request Form](#)

MANUALS & GUIDELINES

[Getting a Transitional Encampment Permit from SDCI – 2024](#)
[Seattle-King County Diversion Guidelines](#)
[CE Assessor Manual](#)
[CE Policies and Procedures V.7](#)

[CE Young Adults Housing Navigation Manual](#)
[CE RAP and Path to Home Manual](#)
[Homelessness Prevention Vulnerability Tool](#)
[Seattle-King County Rapid Rehousing Guidelines](#)
[King County CHG Guidelines](#)
[King County CHG Guidelines FAQ](#)
[Rapid Rehousing: ESG v. CoC Program Information](#)
[2023 Fair Market Rent](#)
[Sanitation & Hygiene Assessment Tool](#)

BUDGET AND INVOICING DOCUMENTS

[2023 Emergency Housing Fund Client Disbursement Log](#)
[CoC Contract Budget Template](#)
[GF Diversion Client List](#)
[GF Prevention List](#)
[GF_HL_RRH Tenant List](#)
[CDBG-CV Prevention Client List](#)
[2022 Template CoC Tenant List](#)
[Template CoC Tenant List DV Bonus Dec 2021 – Nov 2022](#)
[2022 Template CHG Tenant List](#)

HUD CONTINUUM OF CARE

[Continuum of Care Funding & Other Information](#)

OMBUDS

[Click here for more information about the Ombuds](#). The Office of the Ombuds serves the following groups:

- Community members served by an RHA provider or contracted program;
- Residents of shelter, transitional housing, or permanent supportive housing;
- Providers who contract with RHA to provide outreach, shelter, rapid re-housing, transitional housing, permanent supportive housing, and prevention efforts;
- Employees or Contractors of the RHA.

COALITIONS

[Housing Development Consortium](#)
[Church Council of Greater Seattle](#)
[South King Housing and Homelessness Partners](#)
Eastside Homelessness Advisory Committee
North King County Coalition on Homelessness
[Coalition for Ending Gender Based Violence](#)

ADVOCACY

[Seattle-King County Coalition on Homelessness \(SKCCH\)](#)
[Washington Low-Income Housing Alliance](#)
[Statewide Poverty Action Network](#)
[We Are In](#) King County

Funding Opportunities

<https://kcrha.org/resources/funding-opportunities/>

KCRHA provides funding for shelters and service providers working to end homelessness.

Notice of Funding Availability (NOFA)

*These are notices of potential funding. Please visit the Request for Proposals section below for formal funding opportunity announcements.

If you have questions about this opportunity, please [click here](#) to email our Contracts team.

Request for Statement of Qualifications (RFSQ): This process allows us to pre-qualify agencies interested in competing for future funding. Please fill out [this questionnaire](#) to begin the process.

Please note that KCRHA is not a direct service provider and cannot refer you to housing or shelter; [click here](#) for housing and shelter resources.

[NOFA Archives](#)

Requests for Proposals

A Request for Proposals is a request for competitive bids to manage a specific project using funding provided through the RHA. Upcoming requests for proposals will first be listed in the Notice of Funding Availability section of this website.

A Request for Information (RFI) is a formal information gathering process that provides a structured way to ask for input on program design and organizational needs.

[RFP Archives](#)

RFP Questions & Answers

RFP Q&As and Infosessions will be posted here as they become available.

[Click here to view previous RFP Q&As and Info Sessions.](#)

Funding Awards

[2024 Diversion Services and Client Assistance LOI Award Announcement](#)

[2024 Right of Way Shelter Enhancement LOI Award Announcement](#)

[Geographic Based Outreach RFP Award Summary](#)

[YHDP Behavioral Health Supportive Services Only Peer Life Coach Request for Qualifications Award Announcement](#)

[Severe Weather Shelter and Response Award Summary 1.20.23](#)

[Seattle RV Safe Parking Lot Award Summary 6.10.22](#)

[Seattle Non-Congregate Award Summary 3.16.22](#)

[North King County Severe Weather RFP Award Letter](#)

[2023 Non-Congregate Shelter Response RFP Award Announcement](#)

[2024 King County Consolidated Rapid Rehousing RFP Award Announcement](#)

Budget Detail Forms – Required for All Proposals

[RFP Budget Detail Form – Required for All Proposals](#)

[CoC Budget Template](#)

[RFP Budget Template – Program and Personnel – Required for All Proposals](#)

Minimum Eligibility Requirements

Request for Statement of Qualifications (RFSQ): This process allows us to pre-qualify agencies interested in competing for future funding. Please fill out [this questionnaire](#) to begin the process.

Applications for KCRHA funding opportunities will be accepted from any legally constituted entities that meet the following minimum eligibility requirements:

- Applicant must meet all licensing requirements that apply to its organization. Companies must license, report and pay revenue taxes for the Washington State Business License (UBI#) and Seattle Business License, if they are required by the laws of those jurisdictions.
- Applicant must have a Federal Tax ID number/employer identification number (EIN) to facilitate payments from the City of Seattle to the provider.
- Applicant must be incorporated as a private non-profit corporation in the State of Washington and must have been granted 501(C) (3) tax exempt status by the United States Internal Revenue Service, the applicant's 501(C) (3) status must be in good standing and must not have been revoked in the previous calendar year.

OR

- Applicant is a federally recognized or Washington State-recognized Indian tribe. OR
- Applicant is a public corporation or other legal entity established pursuant to RCW 35.21.660 or RCW 35.21.730, the applicant's status as a legal entity must be in good standing and must not have been revoked in the previous calendar year.

If the applicant is using a fiscal sponsor, the fiscal sponsor must meet the minimum eligibility requirements above.

Any other criteria specific to this funding opportunity will be outlined in Guidelines Section IV. For applicants with fiscal sponsors, program specific requirements in Section IV may be met by either the applicant, the fiscal sponsor, or a combination of both. Support services are limited to 501(C) (3) non-profit corporations only. For-profit corporations are not eligible for funding related to the delivery of support services or operations of support services.

Updated 1.17.22

[KCRHA Grantee Minimum Eligibility Requirements Download](#)
[Notice of Pre-Qualification Opportunity](#)

Procurement Policy & Appeals Process

[Procurement Policy](#)
[KCRHA Procurement Appeals Process](#)

Proprietary & Confidential Information Form

[Proprietary and Confidential Information Form Download](#)

The State of Washington's Public Records Act (Release/Disclosure of Public Records) Under Washington State Law (reference RCW Chapter 42.56, the Public Records Act) states that all materials received or created by KCRHA are considered public records. These records include but are not limited to: RFP/Q narrative responses, budget worksheets, board rosters, other RFP/Q materials, including written/or electronic correspondence. In addition, KCRHA RFP/Q application materials are released to rating committee members and all rating committee members must sign and adhere to the Confidentiality and Conflict of Interest Statement. Personal identifiable information entered on these materials are subject to the Washington Public Records Act and maybe subject to disclosure to a third-party requester.

Examples of personal identifiable information include:

- First Name
- Last Name
- Date of Birth
- Social Security Number
- Financial Account Number
- Driver's License Number or other State Identification Number

KCRHA does not require social security numbers on application materials or reports. For doing business with KCRHA, it is recommended to obtain a federal taxpayer identification (EIN) number.

HUD Continuum of Care

<https://kcrha.org/resources/continuum-of-care/>

Each year, the King County Continuum of Care (CoC) submits an application to the U.S. Department of Housing and Urban Development (HUD) for McKinney Continuum of Care Homeless Assistance Grant funds. As part of the Notice of Funding Availability (NOFA), HUD requires our local CoC to conduct a thoughtful process to determine a priority order for projects.

Any person or organization who is working to address homelessness can [register as a member](#) of the Continuum of Care.

The Seattle King County Continuum of Care Board (referred to as the Advisory Committee in the Interlocal Agreement) serves as our region's CoC Board and carries out mandatory functions required by HUD regulations. The Advisory Committee plays an important role in ensuring that King County receives federal funding. Under HUD regulations, the full CoC membership has authority over the continuum's work and over the CoC Advisory Committee.

[Seattle King County Continuum of Care Governance Charter](#)

[Continuum of Care Board Meetings](#)

[Coordinated Entry Committee Meetings](#)

[System Performance Committee Meetings](#)

CoC Workgroups

[Cross Cutting Policy Workgroup Application](#)

2024 HUD CoC NOFO Process

New information to be added as available

[Approved 2024 CoC Local Values and Project Priorities](#)

HUD NOFO 2023 Documents

2023 HUD CoC NOFO Meetings & Information Sessions

Visit our [YouTube page](#) for meeting recordings.

NOFO Community Meeting: FY23 Rating and Ranking

Meeting information: Wednesday, September 13 from 11:30 am – 12:30 pm

Microsoft Teams meeting: [Click here to join the meeting](#) | [Download Teams](#)

Meeting ID: 293 257 446 445 | Passcode: ehyV7f

Call in (audio only) +1 323-433-2408, 78776109# United States, Los Angeles

Phone Conference ID: 787 761 09# [Find a local number](#) | [Reset PIN](#)

Mandatory FY20 HUD CoC Program NOFO Workshop for Renewal

[2023 Phase II – Local Application Mandatory Meeting](#)

Meeting information: Thursday, August 10 from 10:00 – 11:30 am

Microsoft Teams meeting: [Click here to join the meeting](#)

Optional FY23 HUD CoC Program NOFO Information Session for Bonus Funds

Meeting Information: Thursday, August 10, 2023 from 1:00 – 2:30 pm

Microsoft Teams meeting: [Click here to join the meeting](#)

Training Workshop CoC Project Application – Direct Grantees Only

Meeting Information: Friday, August 11, 2023 from 1:00 – 2:00 pm

Microsoft Teams meeting: [Click here to join the meeting](#)

2023 Phase II Application Office Call-in Hours via Microsoft Teams

Friday, August 11, 2023 from 2:00 – 3:00 pm

[Click here to join meeting](#)

2023 HUD CoC NOFO Final Documents

[FY23 WA-500 CoC NOFO Consolidated Application with Attachments](#)

[FY23 WA-500 CoC NOFO Priority Listing](#)

[FY23 Final Priority Listing for WA-500](#)

2023 HUD Notice of Funding Opportunity (NOFO)

[FY23 CoC Project Renewal Introduction and Overview](#)

[FY23 CoC Project Renewal Application](#)

[HUD Housing First Assessment](#)

[CoC Domestic Violence Bonus Funding FY23 NOFA](#)

[CoC Permanent Supportive Housing Bonus Funding FY23 NOFA](#)

HUD Notice of Funding Opportunity Archives

HUD NOFO 2022 Documents

2022 CoC Convenings

The King County Regional Homelessness Authority (KCRHA), will be competing for up to \$14,102,723 (over three years) in new HUD Continuum of Care (CoC) funds that focus on investing in programs that reduce unsheltered homelessness, improve service engagement, health outcomes, and housing stability by using coordinated Housing First and Public Health Principles to serve unsheltered individuals and families. These funds are being released for CoC competition through the [Department of Housing and Urban Development \(HUD\) as part of the 2022 Special Notice of Funding Opportunity \(NOFO\) for Unsheltered Homelessness and Encampment Health and Housing Services](#). The amount available for this RFP will be determined by HUD's final award amount to the Seattle-King County CoC. The KCRHA expects multiple local contract awards.

We cordially invite you to join one of our two community listening sessions for the upcoming release of the, [Unsheltered Homelessness and Encampment Health & Housing Services Request for Proposal \(RFP\)](#).

We welcome anyone with lived experience of homelessness, housing and homelessness service providers, public health workers, community members, and anyone else with an interest in learning more about this funding opportunity, while also providing input to help shape the RFP guidelines.

The upcoming virtual engagements are on Tue. 8/16 from 9am-10am and Fri. 8/19 from 1pm-2pm. These meetings will be similar in content, so your participation is only needed once. Your attendance is not required to be eligible to apply for the RFP, but it's welcomed.

Please RSVP to : coc.questions@kcrha.org

2022 Final Documents:

[FY22 WA-500 CoC NOFO Consolidated Application w. Attachments](#)

[FY22 WA-500 CoC NOFO Priority Listing](#)

Continuum of Care Local Process:

[WA-500 Final 2022 Rank Order – as distributed – Table 1](#)

[Approved CoC Local Values and Project Priorities](#)

[2022 Local Process Timeline](#)
[Grantee Meeting: CoC Program Local Application Agenda](#)
[Grantee Meeting PowerPoint: FY22 CoC NOFO Local Application Workshop](#)
[2022 CoC Local Application Introduction](#)
[2022 CoC Local Application Submission](#)
[2022 Grant Inventory Worksheet](#)
[2022 Unsheltered Homelessness & Encampment Housing & Services RFP](#)

CoC Bonus Opportunities:

[KCRHA NOFA: FY 2022 CoC PSH Bonus Funding](#)
[CoC PSH Bonus: Letter of Intent \(LOI\) Submission](#)
[KCHRA NOFA: FY2022 DV Bonus](#)
[DV Bonus: Request for Proposal \(RFP\) Submission](#)

Direct Grantee Information:

[Renewal Instructions](#)
[FY2022 Direct Grantee Workshop](#)
[Direct Grantee – Renewal Instructions_8/19/22](#)
[FY22 Direct Grantee Workshop_8/19/22.pptx](#)

FY22 Special NOFO

[FY22 Special NOFO Final Project Scores for All Projects – Accepted and Rejected](#)
[2022 Unsheltered Homelessness and Encampment Health and Housing Services RFP – Application](#)
[FY22 Special NOFO Consolidated Application and CoC Unsheltered Plan](#)
[FY22 Special NOFO Priority Listing](#)

HUD NOFO 2021 Documents

[FY-2021-CoC-Program-Priority-Listing- posted 11/14/2021](#)
[FY 2021 WA 500 CoC Applications with Attachments – posted 11/14/2021](#)

2021 Final Documents

[FY2021 WA-500 CoC Application with Attachments — posted 11/14/2021](#)
[FY 2021 CoC Program Priority Listing — posted 11/14/2021](#)
[Final FY2021 CoC Rank Order Affirmed by CoC Advisory Committee 10/25/21; posted 11/2/21; technical corrections posted 11/10/21](#)

2021 CoC Program Project Application Materials

[Phase I – Intent to Renew](#) posted 9/16/21
[Phase II – Application Introduction](#) posted 9/16/21
[Phase III – Project Application Workshop](#) posted 9/16/21

Ombuds

<https://kcrha.org/resources/ombuds/>

WHAT WE DO

The Office of the Ombuds is dedicated to improving the quality of services for people experiencing homelessness by helping community members navigate the homeless system, resolve issues, escalate emergency calls, and proactively engage with the community to gather system feedback.

The Office of the Ombuds reports directly to the CEO and acts independently, with sole discretion to initiate and pursue complaints and inquiries.

Please note that the Ombuds is not designed to resolve complaints about encampments or from housed neighbors.

[FILE A COMPLAINT, TELL US ABOUT A CONCERN, OR REQUEST INFORMATION](#)

[Ombuds Office Brochure](#)

[Ombuds Office Primer](#)

[Ombuds Office Flyer](#)

PEOPLE SERVED

The Ombuds serves the following groups:

- Community members using services overseen or funded by the KCRHA
- Employees, funders, and contractors of the KCRHA
- Providers who implement services overseen or funded by the KCRHA

SERVICES AND ACTIVITIES

The Ombuds:

- Provides information.
- Responds to inquiries and concerns.
- Investigates complaints.
- Recommends changes.
- Write reports.
- Seeks input and feedback about system improvements from KCRHA constituents.

REPORTS

[Annual Reports](#)

[Ombuds Office Annual Report 2023](#)

[Quarterly Reports](#)

[Ombuds Office Quarterly Report: Q1 2024](#)

CONTACT THE OMBUDS OFFICE

[FILE A COMPLAINT, TELL US ABOUT A CONCERN, OR REQUEST INFORMATION](#)

Ombuds Message Line: (206) 639-4601

Email: ombuds@kcrha.org.

If you call or email the office without completing the form, please be prepared to answer the questions that are listed on the complaint and inquiry form.

We also accept complaints by mail. Please address to:

KCRHA Ombuds, 400 Yesler Way, Suite 600, Seattle, WA, 98104

[Download the KCRHA Ombuds Office Brochure](#)

[Download the KCRHA Ombuds Office Primer](#)

Partnership for Zero

<https://kcrha.org/resources/partnership-for-zero/>

Starting with the premise that housing is a basic human need, and every human should have a safe place to live, Partnership for Zero was an extraordinary collaboration to reduce unsheltered homelessness in Downtown Seattle and the Chinatown International District.

The initial pilot program launched in February 2022, with support from the Lived Experience Coalition, the City of Seattle, King County, and a public-private partnership with King County's business and philanthropic communities. Outreach began in the fall of 2022.

Partnership for Zero involved:

- Unifying and coordinating resources through a Housing Command Center to focus our efforts on unsheltered homelessness in a specific geographic area
- Building a [By-Name List](#) with detailed information about what each individual needs to move to stability
- Identifying the necessary housing infrastructure to effectively respond to the needs of people living unsheltered
- Employing trained Systems Advocates together with partners in outreach to provide individualized, trusted support for people experiencing homelessness as they navigate social services and the path to permanent housing
- Streamlining the process of moving people into housing that matches their needs
- Moving people from existing encampments into housing with a 12-month lease and support from a Systems Advocate while they stabilized

In September 2023 KCRHA and partners decided to wind down the pilot program. Thanks to the commitment of our staff and community partners, the pilot achieved significant accomplishments, working together to improve the lives of our unhoused neighbors. We also learned valuable lessons that will be integrated into KCRHA's work across the homeless response system.

Here are a few accomplishments:

- Improved data management
- Centralized identification of housing units
- Resolved six long-standing encampments and housed 231 people (213 households) that had been living unsheltered in downtown Seattle and the Chinatown/International District
- Held a [joint services event](#) with the state Department of Licensing, the state Department of Social and Health Services, the state Department of Health and Catholic Community Services which connected our unhoused neighbors with essential onsite documentation and services
- The emergency management protocols we developed were applied to address the collapse of the Lived Experience Coalition hotels and [prevented returns to homelessness](#)

While the pilot program is ending, we continue to work with partners to support existing clients. The knowledge and learning from the program will be applied across the homeless response system as we continue to implement our Five-Year Plan.

For the Public

<https://kcrba.org/resources/for-the-public/>

You are a key partner in ending homelessness. By sharing trustworthy information, donating, volunteering, and using your voice to influence friends, family, and policymakers, you are making a real difference. Here are some ideas on ways to get involved:

SHARE INFORMATION

You're on our website, which means you're interested in getting accurate, trustworthy information about how to end homelessness.

[Sign up for our newsletter](#), and forward it to your friends.

Follow us on [Instagram](#), [Twitter \(X\)](#), [Facebook](#) and [LinkedIn](#) and share the information you find there with people you know.

Invite RHA staff to come speak at your neighborhood association, business association, church, community event, or even at a gathering at your house (or on Zoom) of your friends and neighbors.

Read and share curated articles from the [National Alliance to End Homelessness](#) or [Giving Compass](#).

Visit [We Are In](#) to join together with people like you who want to make a difference.

ADVOCACY

These advocacy organizations are working to improve laws, regulations, and policies that affect housing and homelessness. Make sure you [vote](#) for candidates that partner with the RHA to support evidence-based solutions.

[Seattle-King County Coalition on Homelessness \(SKCCH\)](#)

[Washington Low-Income Housing Alliance](#)

[We Are In](#) King County

Make your voice heard. Write an email or a letter to your local elected officials, including [mayor](#), [city council](#), [county council](#), as well as [state and federal legislators](#). Keep it short, and focus on one issue at a time.

Review our [Regional Services Database](#) to see the full landscape of homeless services to ensure a clear understanding of the resources available, where there are gaps in services, and where additional investments and coordination are needed to achieve better outcomes for people experiencing homelessness.

REGIONAL SERVICES DATABASE

Review our [Regional Services Database](#) to see the full landscape of homeless services to ensure a clear understanding of the resources available, where there are gaps in services, and where additional investments and coordination are needed to achieve better outcomes for people experiencing homelessness.

MEDIA COVERAGE

These media outlets strive for accurate coverage that presents the perspectives of people experiencing homelessness, as well as our housed neighbors.

[Seattle Times Project Homeless](#)

[Invisible People](#)

[National Alliance to End Homelessness Blog](#)

[Housing Narrative Lab](#)

[The Outsiders podcast](#)

Make your voice heard. You can write a letter to the editor of your local newspaper. Keep it short, and focus on one issue at a time. Guidelines and instructions will be posted on the newspaper's website.

HOUSING ASSISTANCE

[City of Seattle affordable housing assistance](#)

[King County eviction prevention and rent assistance](#)

People facing eviction can contact the [Housing Justice Project](#) by email at hjpstaff@kcba.org

[Housing Connector](#) for landlords and property owners

NATIONAL RESOURCES

[U.S. Department of Housing & Urban Development](#)

[U.S. Interagency Council on Homelessness](#)

[National Alliance to End Homelessness](#)

[National Low Income Housing Coalition](#)

[National Health Care for the Homeless Council](#)

[Eviction Lab](#) data and research

DONATE TO OUR PARTNERS

Money donations allow service providers like shelters and food banks to purchase what is most needed at any given time. If your company offers [matching donations](#), then your money goes even further. These donations are charitable contributions and are tax-deductible.

If you want to donate food, personal hygiene products, warm socks, blankets, first aid supplies, good clothing for work, toys for children, or other items, it is important to call the shelter or food bank ahead of time to make sure you are donating what they need. Shelters and food banks may have limited storage space as well as limited staff to receive donations.

Review our [Regional Services Database](#) to see comprehensive information about all homeless services in King County.

Search wa.211.org to find organizations.

VOLUNTEER WITH OUR PARTNERS

Start your own drive for socks, blankets, sleeping bags, or hygiene products (check with your local shelter first).

Covid protections remain in place, but there are still opportunities to donate your time to support the organizations who do this every day. Options range from handing out clothing or serving a meal, to mentoring a young person, providing graphic design and other specialized skills, or serving on a board. Please wear a mask and follow all other public health guidance.

- [Seattle Works](#) offers a searchable database of volunteer activities, including opportunities to serve on a nonprofit board of directors, with filters for type of activity
- [United Way of King County](#) offers a searchable database of volunteer activities
- Visit the website or call your local church, shelter, or food bank to see if there are volunteer opportunities

*For People Experiencing
Homelessness*

The Regional Homelessness Authority does not provide direct social services or referrals to shelter. Referrals to housing are managed through [Coordinated Entry](#).

The following links and information may be of help to you, but we cannot guarantee access to services. We acknowledge that the process of seeking help can be frustrating and time consuming, and we are determined to improve the system so that it is more accessible and responsive to the diverse needs of people experiencing housing insecurity and homelessness.

If you or someone you know is in crisis or immediate danger, please call 9-1-1.

You can reach the 24 hour crisis line at 866-427-4747 or 206-461-3222, TDD 206-461-3219

KING COUNTY 2-1-1

King County's Community Information Line ([2-1-1](#)) has people available to provide information and referrals to shelters and services by phone or text Monday through Friday, 8:00 AM to 6:00 PM. Interpreter services are available. Call 2-1-1 or (206) 461.3200 // Toll Free 800.621.4636 // TDD 206.461.3610. Also at www.wa211.org. Note: due to high demand, 2-1-1 often experiences long hold times.

2-1-1 Community Resources Online provides updated [brochures on emergency shelters, services, and other resources](#) in King County.

[Real Change Emerald City Resource Guide](#), a searchable directory covering the Greater Seattle Area

FAMILIES

Families with children can call the King County Emergency Family Shelter Intake Line at 206-245-1026

HEALTH CARE

[King County Healthcare for the Homeless Network](#)

[Mobile medical care for people living homeless](#)

[StartYourRecovery.org](#) and [Rehabs.org](#), find treatment centers and support for substance use disorder or substance misuse

StartYourRecovery [directory of rehab and treatment resources](#) for Washington State

HOTLINES FOR INTIMATE PARTNER VIOLENCE, VETERANS, AND TEENS

Washington State Domestic Violence Hotline: 1-800-562-6025 (24 hours a day, every day)

National Domestic Violence Hotline: 1-800-799-7233 or 1-800-787-3224 (TTY) (24 hours a day, every day)

National Veterans Crisis Line: 1-800-273-8255 (24 hours a day, every day)

TeenLink 1-866-TEENLINK (866-833-6546) is a confidential, anonymous, and non-judgmental helpline answered by trained teen volunteers in King County from 6:00-10:00 p.m. every day.

[DVHopeline](#) (206) 737-0242 (24 hours a day, every day, connect to local resources)

HOUSING ASSISTANCE

[Coordinated Entry](#) referrals for housing

[City of Seattle affordable housing assistance](#)

[King County eviction prevention and rent assistance](#)

People facing eviction can contact the [Housing Justice Project](#) by email at hjpstaff@kcba.org

[Housing Connector](#) for landlords and property owners

OMBUDS

[Click here for more information about the Ombuds](#). The Office of the Ombuds serves the following groups:

- Community members served by an RHA provider or contracted program;
- Residents of shelter, transitional housing, or permanent supportive housing;
- Providers who contract with RHA to provide outreach, shelter, rapid re-housing, transitional housing, permanent supportive housing, and prevention efforts;
- Employees or Contractors of the RHA.

LEARN MORE ABOUT COORDINATED ENTRY FOR ALL INCLUDING ELIGIBILITY, THE PROCESS, AND REGIONAL ACCESS POINTS.

[Learn about CEA](#)

Severe Weather Response

<https://kcrha.org/resources/severe-weather-shelter/>

Find overnight and daytime shelter information for severe weather events for Seattle and King County from the Regional Homelessness Authority.

Severe Weather Protocols are not currently active.

The content on this page is updated during Severe Weather Protocol activations.

This page was last updated on 3/5/2024 at 12:40 pm, for the most recent activation that went from March 1 – 8.

Learn more about [thresholds for cold weather activation](#), [what goes into an activation](#), review our full [Severe Weather Policy](#), or view the [slides from our presentation](#) at the King County Winter Weather Seminar. Across all seasons, Public Health of Seattle-King County has advice on [being prepared for hot weather](#), and [being prepared for wildfire smoke](#), and, in the case of extreme cold, [how to prevent and treat hypothermia](#).

Use the links below to find forecast information and year-round resources.

[National Weather Service](#)
[Seattle Briefings](#)
[Year-Round](#)
[Regional Services](#)
[Database](#)
[Current](#)
[Seattle](#)

Forecast

Families with Children: Call the Family Shelter Intake Line (206) 245-1026 to be connected with a shelter bed and a ride to that location.

Shareable Graphics & Fliers

General Use:

[QR Code for KCRHA's Severe Weather Response page](#) – can be added to flyers to direct to the most up-to-date info

[Cold Weather Activation Tiers Consolidated Flyer](#) – for service providers to have a quick reference to activation tiers

[How to Help During the Cold – Social Media Carousel](#) – for service providers and community members to share (compressed folder with 4 images)

Seattle

The information below may be outdated, as we only actively update during Severe Weather activations. This information was last updated for the March 1-8 Tier 2 activation on 3/3/2024 at 11:55 am.

Families with Children: Call the Family Shelter Intake Line (206) 245-1026 to be connected with a shelter bed and a ride to that location.

Overnight:

- [The Salvation Army](#) – SODO Severe Weather Shelter
 - SoDo Shelter Bay A (1039 6th Ave S, Seattle, WA 98134). The entrance is secured. When accessing the entrance, please inform Security you are seeking shelter, and The Salvation Army Staff will accompany you to the Shelter space.
 - Open the evening of Friday, March 1 through the morning of Friday, March 8, 7:00 pm – 7:00 am
 - Capacity: 33 people
 - Ages 18+
 - Light dinner and breakfast provided
 - Pets welcome under owner control
- [Urban League](#): Youth and Young Adults Shelter (year-round)
 - Serves ages 18-24 (Seattle)
 - Call for Daily Availability at (206) 639-7477, Capacity changes daily.
- [YWCA of Seattle King County: Angeline's Day Center and Overnight Program](#) (2030 3rd Ave Seattle WA 98121)
 - For single adult women (year-round)
 - 7 days a weekDaytime:
Seattle Regularly Operating Daytime Warming Centers for Single Adults
 - [The Salvation Army](#) Jefferson Day Center (4th & Jefferson)
 - [Seattle Indian Center](#) Day Center (624 S. Dearborn Street)
 - [Compass Day Center](#) (77 S Washington St.)
 - [Immanuel Community Services](#) (1215 Thomas St.)
 - [Chief Seattle Club Day Center](#) (410 2nd Ave. Ext S.) (Native / Indigenous only)
 - [Bread of Life Mission](#) (97 South Main St.)
 - [Lake City Partners GLA Day Center](#) (12521 33rd Ave NE)
 - Monday – Friday, 9:00 am – 12:00 pm, 1:00-4:00 pm
 - [Aurora Commons](#) (8914 Aurora Ave.)
 - Monday – Thursday, 10:00 am – 1:00 pm
 - Wednesday nights (female identifying only), 5:00 – 9:00 pmSeattle Day Centers for Women, Families, Youth and Young Adults
 - [Elizabeth Gregory Home](#) (1604 NE 50th St.) women only
 - [Mary's Place Day Center](#) (1830 Ninth Ave) Women age 18+ only
 - [YouthCare](#)
 - Orion Center (1828 Yale Ave) youth only (ages 12 to 24)
 - UDYC (4516 15th Ave. NE) (ages 12 to 24)

- S. Seattle 24 hours. Youth only (ages 12 to 24) overnight 18 only
- [Street Youth Ministries](#) (4540 15th Ave NE), Wednesday – Friday, 11:00 am – 1:00 pm
- [New Horizons Ministries](#) (2709 3rd Ave)
Existing daytime public Spaces
- [Seattle Public Libraries](#) Hours vary per location
- [The Armory at Seattle Center](#), (305 Harrison St.) 7:00 am – 8:00 pm daily

North King County

The information below may be outdated, as we only actively update during Severe Weather activations. This information was last updated for the March 1-8 Tier 2 activation on 3/5/2024 at 8:40 am.

Families with Children: Call the Family Shelter Intake Line (206) 245-1026 to be connected with a shelter bed and a ride to that location.

Shoreline:

Overnight:

- North King County Severe Weather Shelter
 - [St. Dunstan's Church](#), 722 N 145th St, Shoreline, WA 98133
 - Friday, March 1 – the morning of Friday, March 8, 8:00 pm – 7:00 am
 - Operated by Urban League
 - Serves Single Adults & Couples
 - Walk-ins welcome
 - Calling ahead to confirm a bed is available strongly encouraged. (206) 837 – 2746
- Existing Daytime Public Spaces (No Services):
- Shoreline Library (345 NE 175th St)

Lake Forest Park:

Existing Daytime Public Spaces (No Services):

- [Lake Forest Park Library](#) (Town Center) (17171 Bothell Way NE)

Kenmore:

Existing Daytime Public Spaces (No Services):

- [Kenmore Library](#) (6531 NE 181st)
- [The Hangar](#) (6728 NE 181st St)

Bothell:

Existing Daytime Public Spaces (No Services):

- [Bothell Library](#) (18215 98th Ave NE)

Woodinville:

Existing Daytime Public Spaces (No Services):

- [Woodinville Library](#) (17105 Avondale Rd NE) Closed Sunday

South & Southeast King County

The information below may be outdated, as we only actively update during Severe Weather activations. This information was last updated for the March 1-8 Tier 2 activation on 3/1/2024 at 10:30am.

Families with Children: Call the Family Shelter Intake Line (206) 245-1026 to be connected with a shelter bed and a ride to that location.

Algona – Pacific:

Existing Daytime Public Spaces:

- [Algona-Pacific Library](#) (255 Ellingson Road, Pacific, WA 98047)

- Note: Closed on Sundays

Auburn:

Existing Daytime Public Spaces (No Services):

- [Auburn Library](#) (1102 Auburn Way S)
- [Muckleshoot Library](#) (39917 Auburn Enumclaw Road SE)
- [Auburn Mall](#) (1101 Outlet Collection Way)

Daytime (With Services)

- [Ray of Hope Day Center](#) – Year-Round Day Center
 - 2806 Auburn Way N. Auburn, WA 98002

Overnight

- [YMCA Arcadia Youth Shelter](#) – Year-Round Emergency Shelter
 - 932 Auburn Way S, Auburn, WA 98002
 - Extended Daytime Drop-in and Shelter Hours:
 - March 1-3 – 12:00 – 7:00 pm Drop In / 8:00 pm-9:00 am Shelter
 - March 4 – Return to normal hours: 1:00 – 6:00 pm Drop In / 9:00 pm – 8:00 am Shelter
- [Ray of Hope Resource Center Sundown Shelter](#) – Year-Round Emergency Shelter & Safe Parking
 - 2806 Auburn Way N, Auburn, WA 98002
 - (253) 833-8925
 - 9:00 pm – 7:00 am
 - Overnight shelter beds (limited to 35) and safe parking spots

Burien

Existing Daytime Public Spaces (No Services):

- [Burien Community Center](#) (14700 6th Ave SW)
 - Monday – Thursday, 9:00 am – 7:00 pm; Friday, 9:00 am – 5:00 pm (Building closed daily 2:00 – 3:00 pm)
- [Burien Library](#) (400 SW 152nd Street; Burien, WA 98166)

Des Moines

Existing Daytime Public Spaces (No Services):

- [Des Moines Library](#) (21620 11th Avenue S)
- [Woodmont Library](#) (26809 Pacific Highway S)

Federal Way

Existing Daytime Public Spaces (No Services):

- [Federal Way Community Center](#) (876 S. 333rd St.) Monday – Friday, 5:00 am – 9:00 pm, Saturday 7:00 am – 6:00 pm, Sunday, 9:00 am – 5:00 pm
- [Federal Way Library](#) (34200 1st Way S)
- [Federal Way 320th Library](#) (848 S 320th Street)

Daytime (With Services)

- Catholic Community Services: [Federal Way Day Center](#) (33505 13th Pl. S. #D) 9:00 am – 4:00 pm, Monday – Friday

Kent

- [FUSION Family Center](#) – Year-Round Emergency Shelter
 - 1505 S 328th St, Federal Way, WA 98003
 - Year-Round shelter is open to families with children only
 - Call Family Shelter Intake Line: (206) 245-1026
 - Multi Service Center (MSC) – Year-Round Emergency Shelter
 - Open at normal capacity, families with children only.
- Existing Daytime Public Spaces (No Services):

- [Kent Library](#) (212 2nd Avenue N)
- [Kent Panther Lake Library](#) (20500 108th Avenue SE)
Daytime (With Services):
- [Catholic Community Services Kent Community Engagement Center](#) (Year-Round Day Center)
 - 1229 W Smith St, Kent, WA 98032
 - Open Monday, Tuesday, Thursday, and Friday 9:00 am – 4:00 pm
- UGM Kent Hope Day Center
 - 9009 Canyon Dr. Kent, WA 98030
 - Drop-in services for homeless women with or without children.
 - Open Monday – Friday from 10:00 am – 2:00 pm
 - Services: meals, food to go, clothing, hygiene products, winter wear. Help with resources and referrals for services also provided.

Newcastle

Existing Daytime Public Spaces (No Services):

- [Newcastle Library](#) (12901 Newcastle Way)

Renton

Existing Daytime Public Spaces (No Services):

- [Renton Community Center](#) (1715 SE Maple Valley Hwy)
 - Open 8:00 am – 7:00 pm
- [Fairwood Library](#) (17009 140th Avenue SE, Renton, WA 98058)
- [Renton Library](#) (100 Mill Avenue S)
- [Renton Highlands Library](#) (2801 NE 10th Street)

SeaTac:

Existing Daytime Public Spaces (No Services):

- [SeaTac Community Center](#) (13735 24th Ave S.)
 - Monday – Thursday, 8:30 am – 9:00 pm, Friday, 8:30 am – 5:00 pm, Saturday, 8:30 am – 1:30 pm
- [Valley View Library](#) (17850 Military Road S)

Tukwila

Existing Daytime Public Spaces (No Services):

- [Southcenter Library](#) (1386 Southcenter Mall, Tukwila)
- [Tukwila Library](#) (14380 Tukwila International Boulevard, Tukwila)

Southeast King County:

Black Diamond

Existing Daytime Public Spaces (No Services):

- [Black Diamond Library](#) (24707 Roberts Drive)

Covington

Existing Daytime Public Spaces (No Services):

- [Covington Library](#) (27100 164th Ave SE)

Enumclaw:

Existing Daytime Public Spaces

- [Enumclaw Library](#) (1700 1st Street)

Maple Valley:

Existing Daytime Public Spaces

- [Maple Valley Library](#) (21844 SE 248th Street)
Overnight:
- [Vine Maple Place](#) – Year-Round Emergency Shelter
 - 21730 Dorre Don Way SE. Maple Valley, WA 98038
 - Open at normal capacity, families with children only.
 - Call Family Shelter Intake Line: (206) 245-1026

East King County

The information below may be outdated, as we only actively update during Severe Weather activations. This information was last updated for the March 1-8 Tier 2 activation on 3/1/2024 at 11:25 am
Families with Children: Call the Family Shelter Intake Line (206) 245-1026 to be connected with a shelter bed and a ride to that location.

Bellevue:

Existing Daytime Public Spaces (No Services):

- [Bellevue Library KCLS](#) (1111 110th Ave NE)
- [Crossroads Community Center](#) (16000 NE 10th St.)
- [North Bellevue Community Center](#) (4063 148th Ave NE)
- [South Bellevue Community Center](#) (14509 SE Newport Way)

Day Centers (With Services):

- [Porchlight](#) – Eastside Men’s Day Center (13668 SE Eastgate Way) Male-identifying, (425) 698-1295
- [The Sophia Way](#) – Sophia’s Place Day Center (3032 Bellevue Way NE) 8:00 am – 8:00 pm; Women-identifying

Overnight:

- [The Sophia Way](#) – Sophia’s Place (3030 Bellevue Way NE, Bellevue), Women; Call ahead 425-896-7385
- [Porchlight](#) – Eastside Men’s Shelter (13668 SE Eastgate Way), Call ahead (425) 698-1295

Carnation:

Existing Daytime Public Spaces (No Services):

- [Sno-Valley Senior Center](#) (4610 Stephens Ave, Carnation, WA)
- [Carnation Public Library](#) (4804 Tolt Ave, Carnation, WA)

Duvall:

Existing Daytime Public Spaces (No Services):

- [Duvall Public Library](#) (15508 Main Street NE, Duvall, WA)

Redmond:

Existing Daytime Public Spaces (No Services):

- [Redmond Public Library](#) (15990 NE 85th St, Redmond, WA 98052)
- [Redmond City Hall](#) (15670 NE 85th St, Redmond, WA 98052) Friday 8:00am – 5:00 pm

Issaquah:

Existing Daytime Public Spaces (No Services):

- [Issaquah Senior Center](#) (75 NE Creek Way)

Kirkland:

Existing Daytime Public Spaces (No Services):

- [North Kirkland Community Center](#) (12421 103rd Ave NE) Monday – Friday, 8:00 am – 5:00 pm
- [Peter Kirk Community Center](#) (352 Kirkland Ave) Monday – Friday, 8:00 am – 5:00 pm

Day Centers (With Services):

- [Catholic Community Services](#) – New Bethlehem Day Center (8045 20th Ave NE Suite 100), 10:00 am – 2:00 pm; Families with Children
- [Friends of Youth](#) – Willows Youth Services Center (12735 Willows Rd NE),
 - Open 24 hours a day, seven days a week.
 - Closed for brief periods throughout the day (8:00-9:00 am, 2:00-3:00 pm, & 8:00-9:00 pm)
 - Serves Young Adults 18-24
 - Call/text (425) 449-3868 for transportation support and more information.

Overnight:

- [The Sophia Way](#) – Helen’s Place (8045 120th Ave NE); Women-identifying
 - Call ahead (425) 572-2178
 - Day Center phone: (425) 896-7385)
- [Catholic Community Services](#) – New Bethlehem Shelter (8045 20th Ave NE Suite 100) 10:00 am – 2:00 pm; Families with Children
Call Family Shelter Intake Line: (206) 245-1026
- [Friends of Youth](#) – Willows Youth Services Center (12735 Willows Rd NE)
 - Open 24 hours a day, seven days a week.
 - Closed for brief periods throughout the day (8:00-9:00 am, 2:00-3:00 pm, & 8:00-9:00 pm)
 - Serves Young Adults 18-24
 - Call/text (425) 449-3868 for transportation support and more information.

Sammamish:

Existing Daytime Public Spaces (No Services):

- [Sammamish City Hall](#) (801 228th Ave SE) Friday 8:30 am – 5:00 pm
- [Sammamish YMCA](#) (831 228th Ave SE)
- [Sammamish Library](#) (825 228th Ave SE)

Snoqualmie Valley

The information below may be outdated, as we only actively update during Severe Weather activations. This information was last updated for the March 1-8 Tier 2 activation on 2/29/2024 at 11:00 am.

Families with Children: Call the Family Shelter Intake Line (206) 245-1026 to be connected with a shelter bed and a ride to that location.

Snoqualmie:

Existing Daytime Public Spaces (No Services):

- [Snoqualmie Library](#) (7824 Center Blvd SE) (425) 888-1223
- [Snoqualmie Valley YMCA](#) (35018 SE Ridge St) (425) 256-3115, wishing to go past the lobby area must be 16+ and have photo ID. Local youth using the facility alone during daily teen hours must be 14.

North Bend

Daytime Warming (No Services):

- [North Bend City Hall](#) (920 SE Cedar Falls Way, North Bend, WA 98045)
 - Open Friday, March 1, 8:30 am – 12:30 pm

Ways the Community Can Help

During the colder months, many local organizations are providing spaces and supplies to keep unhoused neighbors warm and safe from extreme weather, there are a few things you can do to help, too:

During a Severe Weather Response protocols activation, you can look at the information listed in the sections above and find organizations in your region that offer daytime or overnight shelter when protocols are not activated, you can view our [Regional Services Database](#) to find an organization near you.

- Check in with local organizations that are operating daytime drop-in centers and overnight shelter and ask if they need any donated supplies to keep their site running smoothly.

- Volunteer with an organization that provides warming or resources for unsheltered individuals in your neighborhood or city.
- Donate financially to an organization that serves your community.
- Help get the word out about resources by sharing this page, or the graphics in the “Shareable Graphics & Flyers” section above on social media.

During cold snaps and storms, you can also carry ponchos, hand warmers, wool or synthetic warm socks, and snacks with water to give to people who request help.

[More Places to Stay Warm Inside](#)

Local malls ([The Outlet Collection](#) in Auburn, [Westfield Southcenter Mall](#) in Tukwila, [Crossroads Mall](#) in Bellevue, and [Alderwood Mall](#) in Lynwood), libraries, and movie theaters are all good places to stay warm.

[King County Library System](#): Most libraries are warm and open to the public. Check for locations and times.

Definitions

<https://kcrha.org/resources/definitions/>

The language used by governments and agencies can sometimes be full of jargon or confusing, which makes it harder to understand exactly what an agency or organization is doing. Here are some definitions of common terms to make sure that our community understands what we’re talking about when we say:

Behavioral Health

A term that covers the full range of mental and emotional well-being, from day-to-day challenges of life, to the treatment of mental illnesses, substance use disorders and other addictive behaviors.

By-Name List

A By-Name List is a data tool that identifies individuals by name and their specific needs and enables more effective case planning, service matching, and housing placement for people experiencing homelessness. The collection of real-time, accurate data for the By-Name List is facilitated by trusting relationships intentionally build by RHA Systems Advocates and partners in the field. The concept of a By-Name List has been successfully used in other communities in addressing youth homelessness, and by the U.S. Department of Veterans Affairs in addressing veterans homelessness.

Case Management

Housing-focused case management uses individually tailored assistance to address an individual, couple, or family’s immediate housing crisis. Staff works with clients to identify and refer them to other resources in the community (e.g., mainstream services, benefit services, food assistance programs, childcare resources, etc.) to support ongoing housing stability. Services are voluntary, housing-focused, person-centered and tailored to the needs of each household. Services can be increased through progressive engagement if more services are necessary for stabilization in housing.

Chronically Homeless

There are three categories of people who meet the U.S. Department of Housing and Urban Development's definition of chronically homeless.

1. A homeless individual with a disability who:
 - a. Lives in a place not meant for human habitation or in an emergency shelter; and
 - b. Has been homeless (as described above) continuously for at least 12 months or on at least 4 separate occasions in the last 3 years where the combined occasions must total at least 12 months.
 - c. Occasions separated by a break of at least seven nights.
 - d. Stays in an institution of fewer than 90 days do not constitute a break.
2. An individual who has been residing in an institutional care facility for fewer than 90 days and met all of the criteria in paragraph (1) of this definition, before entering that facility; or
3. A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all of the criteria in (1) or (2) of this definition, including a family whose composition has fluctuated while the head of household has been homeless.

Congregate Shelter

Traditional, temporary overnight sheltering in facilities with large open spaces in which many bunks, cots, or mats are placed for sleeping. Shelters may have limited hours with a curfew at night and a required time of exit in the morning. Connection to services may or may not be provided.

Continuum of Care (CoC)

A federally required organization that coordinates federal funding and ensure compliance with federal law.

The CoC lead entity and governing board was previously All Home, and is now the KCRHA. Our CoC is overseen by an [Advisory Committee](#), and carries out the primary responsibilities of a CoC as identified by the U.S. Department of Housing and Urban Development (HUD):

1. Ensure collection of homeless system performance [data](#) (a "Homeless Management Information System" or HMIS)
2. Establish and operate a coordinated needs assessment and referral process ("[Coordinated Entry](#)")
3. Perform analysis to identify gaps in regional homeless services needs.

Displacement

Physical displacement is the forced movement of people, often as a result of eviction, acquisition, rehabilitation, or demolition of property, or the expiration of covenants on rent- or income-restricted housing. Physical displacement may also occur as a result of natural disasters, or refugee status. Economic displacement occurs when residents can no longer afford rising rents, mortgages or property taxes.

Diversion

Diversion is an intervention that diverts a person from emergency shelter and prevents long-term homelessness by addressing immediate needs. For example, a service provider could use flexible financial resources for things like back rent, transportation, utilities, and deposits.

Emergency Housing

Temporary indoor lodging and accommodations for individuals or families who are experiencing homelessness or at imminent risk of becoming homeless, intended to address the basic health, food, clothing, and personal hygiene needs of individuals or families. Usually does not require occupants to enter into a lease or an occupancy agreement. See also [RCW 35.21.683](#)

Emergency Shelter

Emergency shelters are places where the primary purpose is to provide a temporary shelter for people experiencing homelessness, and which does not require the person to sign a lease.

Shelters can be "congregate," in a communal space like one big room with several cots or mats, or "non-congregate," where each person has a space that is separate from other people, like a room with walls or a "Tiny House Village." During the COVID-19 pandemic, there was an effort to provide more non-congregate options.

Most shelters serve specific categories like single adults (with males and females separated, and few options for trans or non-binary people), youth and young adults, or families with children. Many shelters do not allow pets. Many shelters do not have storage for belongings. Some shelters are only open for limited hours, for example an overnight shelter might have a curfew of 10:00pm and require people to be up and out by 7:00am. Some shelters have requirements that must be met before a person is allowed stay there. Many shelters are “enhanced,” which means they provide access to supportive services.

Functional Zero

Functional Zero is achieved when there are enough services, housing and shelter beds for everyone who needs it. Functional Zero means that our system has reached a point where it is able to adequately serve the people who we are attempting to reach, by appropriately providing interventions based on their needs. Functional Zero is not Absolute Zero, which would mean that there is no homelessness at all. In addressing Veterans Homelessness, the U.S. Department of Housing and Urban Development says that functional zero is reached when the number of veterans experiencing homelessness within a community is less than the average number of veterans being connected with permanent housing each month.

High Acuity

A combination of two or more of the following:

- High behavioral health needs including psychotic spectrum disorders (schizophrenia, bipolar disorder, Dissociative Identity Disorder)
- Substance Use Disorder (Using opioids, methamphetamines)
- Physical Health challenges (chronic disease, disability)

Homeless Management Information System (HMIS)

A web-based software application designed to record and store person-level information regarding the service needs and history of households experiencing homelessness throughout a Continuum of Care jurisdiction, as mandated by the U.S. Department of Housing and Urban Development (HUD).

Housing First

Housing First is an evidence-based approach that recognizes that housing, and the security and stability it offers, is necessary to address any other underlying medical, mental health, or addiction issues a person may be facing. Housing First is not housing only; Housing First addresses the greatest and most impactful need first—safety and stability—and then facilitates successful use of supportive services, including healthcare and treatment, as well as services that support employment, education, and other efforts towards self-sufficiency.

Interlocal Agreement

A written contract between local government agencies such as a city, a county, a special jurisdiction like Sound Transit, or a school board. [Read the RHA's Interlocal Agreement](#) between the City of Seattle and King County.

Lived Experience / Expertise

An individual who has personally experienced homelessness, housing instability, barriers to obtaining housing and/or difficulty navigating health, housing, or social service systems, and then uses that expertise to inform better system design.

Low Barrier

Low barrier minimizes barriers such as paperwork, waiting lists, eligibility requirements and assessments that can stand in the way of clients getting their needs met.

A low barrier shelter is an emergency shelter that does not require any of the following for a client to stay at the shelter: criminal background checks; credit checks; income verification; program participation; sobriety or identification.

Non-Congregate

A type of housing and/or shelter in which each individual or family has living space that offers a level of privacy such as a hotel or motel.

Outreach

Outreach meets people experiencing homelessness where they are, in order to build trust and create a bridge to services. Outreach workers engage face-to-face with people living unsheltered in places like cars, RVs, parks, encampments, and abandoned buildings, making frequent attempts to establish a relationship in a flexible, empathetic, respectful, non-judgmental and trauma-informed way. Outreach workers often have lived expertise, and may also be specially trained in de-escalation techniques. Outreach workers help ensure that basic needs are met and connect people to shelters, housing, and supportive services. However, outreach workers are not case managers.

Permanent Supportive Housing (PSH)

Permanent Supportive Housing combines permanent housing with supportive services. The permanent housing usually includes long-term leases or rental assistance. Supportive services can include things like case management, food, child care, education services, employment assistance and job training, legal services, mental health services, behavioral health services, substance use disorder services, and transportation.

Public Housing Authority (PHA)

A government agency that provides decent and safe rental housing for eligible low-income individuals and families, the elderly, and people with disabilities. In King County, there are three PHAs: the [Seattle Housing Authority](#), the [King County Housing Authority](#), and the [Renton Housing Authority](#).

Rapid Re-Housing (RRH)

Rapid Re-Housing provides short-term rental assistance and supportive services, without any pre-conditions or requirements (such as employment, income, absence of criminal record, or sobriety). The services provided are tailored to the person's needs. In King County, Rapid Re-Housing providers partner with [Housing Connector](#). Learn more in the [guidelines](#).

Resources

When we talk about resources for the homeless crisis response system, we mean the people, funding, logistics, and technology that support the administration and provision of services.

Service Match

Service matching is the process of matching a housing intervention to a person's particular circumstances so that person's needs are met with judicious use of public resources.

Support Services

Support services is a broad category that can include things like case management, food, child care, mental health services, behavioral health services, substance use disorder services, education services, employment assistance and job training, legal services, and transportation.

Transitional Housing

Temporary housing with a range of voluntary support services designed to be a bridge between emergency shelter and permanent housing. Sometimes called "emergency housing" (see above) or "lodging."

Trauma-Informed Care

[Trauma-informed care](#) is a framework that involves:

- Understanding the prevalence and recognizing the effects of trauma and adversity on health and behavior;
- Training leadership, providers, and staff on responding to patients with best practices in trauma-informed care;
- Integrating knowledge about trauma and adversity into policies, procedures, practices and treatment planning; and

- Avoiding re-traumatization by approaching patients who have experienced ACEs and/or other adversities with non-judgmental support. ([SAMHSA's Concept of Trauma and Guidance for a Trauma-Informed Approach, 2014](#))

System

A system is a set of things (for example, cells, people, organizations, etc.) that are interconnected in order to behave in a certain way to achieve a particular purpose. In our case, the purpose of the RHA is to end homelessness.

About Us

<https://kcrha.org/about/>

Our mission is to significantly decrease homelessness throughout King County, using equity and social justice principles.

SERVING KING COUNTY

Every person deserves a safe and stable place to live. Building on the Puget Sound region's spirit of innovation and vision of shared prosperity, the KCRHA was designed to unify and coordinate policy, funding, and services for people experiencing homelessness across all of King County.

Our theory of change: If we create a homelessness response system that centers people who have lived experience of homelessness, then we will be able to meet needs and eliminate inequities, in order to end homelessness for all.

Our founding legislation: Read the [Interlocal Agreement](#).

WHAT WE STAND FOR:

We believe that it is possible to end homelessness.

Homelessness can happen to anyone, and housing is a basic human need that everyone should have access to.

We believe in a hopeful, inclusive future where everyone has a safe and stable place to live.

Racial equity & social justice

Homelessness disproportionately harms people of color. We use an equity-based decision making framework to proactively dismantle structural racism and advance equity.

Centering lived experience

Accountability to people experiencing homelessness is one of the primary reasons that KCRHA was created.

We work to design a system that takes into account the full range of needs, barriers, and assets of people experiencing homelessness, recognizing that people have specific needs based on individual circumstances. This approach is woven into all of our work.

Collaboration and partnership

Everything we do involves community, and we invite you to contact us at info@kcrha.org

[Our approach](#)

MAKING A DIFFERENCE

As the RHA takes on coordination, funding, and policy for homeless response services in Seattle and King County, we will keep you updated on progress and successes.

Learn about how we're making a difference through better data, proven practices, and principles of racial equity and social justice.

[Our Impact](#)

FAQS

How is the RHA different from the previous system?

Our Theory of Change

The Regional Homelessness Authority has a human-centered theory of change that guides our work: If we create a homeless response system that centers people with lived experience, then we will be able to meet needs and eliminate inequities, in order to end homelessness for all.

Unified & Coordinated

The Regional Homelessness Authority, which started up operations in mid-2021, is unifying and coordinating what was previously a fragmented approach—there were many programs, but they weren't connected or coordinated towards consistent goals. We heard from people with personal experience that the old system's services were geographically and administratively disconnected, data collection was duplicative, burdensome, or not useful, and people sometimes faced dead ends rather than meaningful support.

The RHA is transforming a fragmented series of programs and departments into a unified, streamlined and coordinated system, built on equity and social justice principles, centering the voices of those most affected. With the creation of the RHA for Seattle and King County, and as more cities in our region sign on to this approach, we are consolidating policy-making and funding, coordinating service delivery, and adopting common performance measures to ensure accountability.

Centering Lived Experience

The RHA is explicit about centering the perspectives of people who have personal, lived experience with homelessness. Personal experience with homelessness provides insights into how the system works (or doesn't work) that are based in real life. Centering lived experience follows the social justice maxim of “nothing about us without us,” and recognizes that people have specific needs based on individual circumstances. The addition of an Ombuds Office also gives people experiencing homelessness a central point-of-contact for seeking service improvements.

Centering lived experience also recognizes the structural racism that has perpetuated the racially disparate impacts of homelessness. The RHA uses an equity-based decision-making framework in all our efforts, which means identifying existing inequities and power dynamics, acting with transparency and accountability, and proactively working to dismantle structural racism and advance equity.

What programs and services does the Regional Homelessness Authority administer?

The RHA administers programs and services including:

- Outreach to people experiencing homelessness
- Diversion and prevention of homelessness for persons at imminent risk of housing loss
- Emergency Shelter
- Rapid Rehousing
- Coordinated Entry
- Services associated with Permanent Supportive Housing
- Strategic planning, system administration, data and performance measurement.

How are community members involved?

Community engagement is a core part of all our work, and sharing accurate information about the causes of and solutions to homelessness is vital. If you are interested in having us come speak with your organization, please contact us [here](#) or by emailing info@kcrha.org. We also encourage you to [sign up for our newsletter](#), and visit [We Are In](#) for other ways to get involved.

Our Sub-Regional Planning Team is also out in the community regularly, working with elected officials, city human services staff, homeless service providers, and people with lived experience in all 39 cities and unincorporated King County. The team attends over 20 coalition and regional tables to provide updates and receive feedback from partners.

The work that led up to the creation of the RHA was also community-driven. People with lived experience of homelessness, equity experts, and front-line service providers were key participants throughout the planning and design for the creation of a Regional Homelessness Authority. This began with the 2018 audit of the current system, resulting in the December [report](#) by the National Innovation Service. More than 200 people with personal lived experience, front-line provider staff and experience in applying equity and social justice principles participated in workshops and focus groups, resulting in the call for a consolidated regional authority.

Successfully ending homelessness requires partnership and community support, so we will continue to seek out opportunities for community engagement and input as we move forward. We look forward to having a conversation with you!

This was initially an agreement between Seattle and King County. How will other cities be engaged or impacted?

Each city and sub-region in King County has its own strengths, characteristics, gaps and priorities, but we all share a desire for thriving communities, and we all agree that every person deserves to have a safe and stable place to live.

Together with partners, we have identified seven distinct sub-regions, and have Sub-Regional planning staff dedicated to these distinct parts of the county. Cities and sub-regions have the option of signing an administrative service agreement with the RHA, in order to further unify and coordinate services across King County. Cities outside of Seattle are also represented on our [Governing Committee](#) by the [Sound Cities Association](#).

Why now?

Homelessness is a humanitarian crisis in our community and it demands urgent, pragmatic, coordinated and comprehensive regional action that treats this emergency like an emergency. We have years of analysis and reports—from national experts to local auditors—showing that program, policy and funding fragmentation limits the ability to improve our response to the crisis. In a region known for innovation and prosperity, there is no excuse for waiting any longer. Now is the time to act.

[See Our Approach](#)

[See Our Impact](#)

[Find Career Opportunities](#)

[Read Financials](#)

[View Boards & Committees](#)

[Req](#)

Our Approach

<https://kcrha.org/about/our-approach/>

We are using data, proven practices, and community feedback to design a homelessness response system that will help people thrive.

10 RECOMMENDATIONS

Our approach was developed through deep community engagement, resulting in [10 recommendations](#) that led to the formation of KCRHA and continue to guide our work.

1. Institute a system-wide theory of change
2. Consolidate response systems under one regional authority (the RHA)
3. Be accountable to people with lived experience of homelessness
4. Prioritize economic stability to reduce inflow into homelessness
5. Improve outcomes through better data
6. Design intake processes that are connected, person-centered, and radically accessible
7. Expand physical and behavioral health options for people experiencing homelessness
8. Create a public/private partnership using a funders collaborative model
9. Increase access to 0-30% AMI housing
10. Create long-term institutional alignment across systems

Learn more about each of these recommendations in the 2019 [report from the National Innovation Service](#).

OUR THEORY OF CHANGE

If we create a homeless response system that centers people with lived experience, then we will be able to focus on responding to needs and eliminating inequities, in order to end homelessness for all.

UNIFY AND COORDINATE

We are consolidating homelessness response for King County, the City of Seattle, and other cities that choose to participate, in order to ensure alignment and efficiency in funding, administration, and resource deployment.

LEARNING

We are action-oriented, with a focus on learning and making adjustments and improvements as we go.

RACIAL EQUITY AND SOCIAL JUSTICE

Homelessness disproportionately harms people of color, so we explicitly take racial equity into account.

KCRHA uses an [equity-based decision making framework](#) to proactively dismantle structural racism and advance equity.

DATA-DRIVEN DECISIONS

Good management depends on using the best available data to drive decisions. We are working to improve data capacity and transparency, and ensure that we're measuring the outcomes that matter.

HOUSING FIRST = HOUSING + SERVICES

No matter who we are, where we come from or what we look like, every person deserves a safe and stable place to live. Housing First, which is actually “Housing + Services,” is a proven, evidence-based best practice. Housing First recognizes that housing, and the security and stability it offers, is the necessary first step to addressing other medical, mental health, or substance use issues a person may be facing, and supports employment, education, and other efforts towards self-sufficiency.

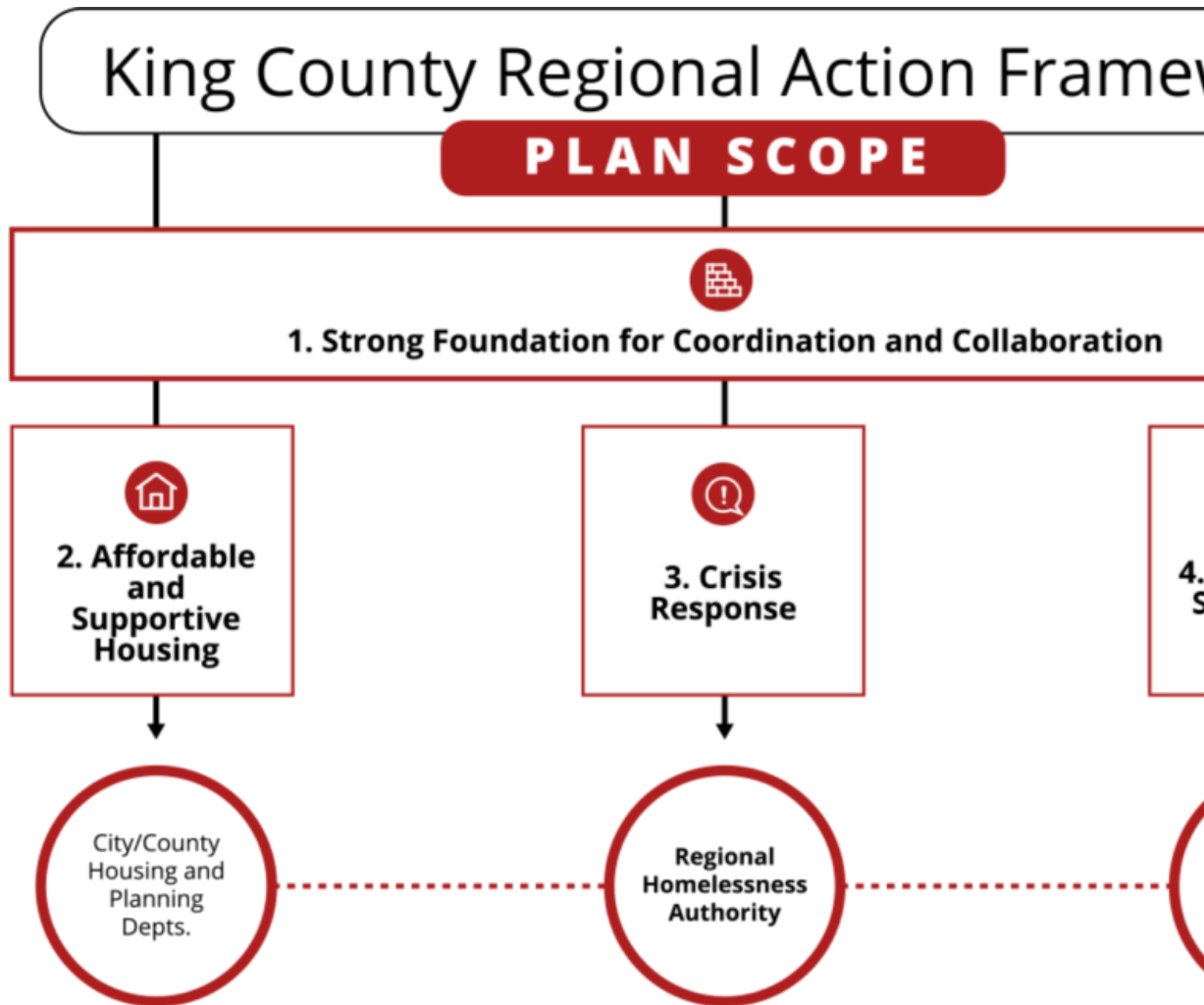
REGIONAL ACTION FRAMEWORK

The Regional Action Framework developed in 2020 provides an overview and recommendations for coordinated public and philanthropic efforts to address homelessness. It articulates a clear vision and priorities, recommends policies, strategies and actions, and establishing measures for success. However, it is not an implementation plan for KCRHA.

The framework is not a static document. While the framework’s development was a critical milestone in our community’s journey, to be successful we must be diligent and disciplined in our process, dynamic in our planning and rigorous in our efforts to measure progress. We will remain nimble and flexible enough to revisit the framework as needed to make mid-course corrections as needed.

The framework balances on the “3 legs of a stool,”:

1. Creation and implementation of a King County Regional Homelessness Authority (KCRHA) to consolidate funding and policy regarding homeless crisis response activities across Seattle and King County, and to provide an accountability mechanism for community-wide action and alignment.
2. Development of an External Partners Group to ensure that community leaders in business, philanthropy, those who have lived experience with homelessness, and advocates can coordinate and align with the KCRHA to cultivate, share, and promote solutions to homelessness.
3. Design of a [Framework for Regional Action](#), a shared vision and priorities, sufficiently resourced, with specific strategies and actions that work for the whole community.



[View the Regional Action Framework](#)

Our Impact

<https://kcrha.org/about/our-impact/>

We work to design a system that takes into account the full range of needs, barriers, and assets of people experiencing homelessness. Understanding the diversity of experiences helps improve our response.

5-YEAR PLAN

Our community's [5-Year Plan](#) is the path forward for dramatically reducing unsheltered homelessness. It is a roadmap for our team, and for service providers, advocates, policymakers, and our community as a whole. [Learn more.](#)

Through our Understanding Unsheltered Homelessness Project, we engaged nearly 600 people to learn more about the experience of living unsheltered in different parts of King County. This information is integrated into the 5-Year Plan, and ensures that we center the voices of people with lived experience of homelessness in order to improve the system.

BETTER DATA

Most of our data is captured in HMIS, the Homeless Management Information System, which is a federally-required database.

[Data from HMIS](#) shows that 5,600 people moved from homelessness to permanently housed during 2022, an increase over the last two years. That number will keep going up as we house more people in 2023.

We are working towards better data capacity with shelter and outreach providers, including real-time shelter availability, and a county-wide “[By Name List](#)” that will be privacy-protected and include information about who is homeless, where they are, which service providers are involved, and what they need, to facilitate matching with services, shelter and housing. A By Name List turns numbers back into people, and the information follows the person, similar to secure electronic medical records.

EMERGENCY HOUSING VOUCHERS

Thanks to federally-funded Emergency Housing Vouchers, and strong partnerships with the three local public housing authorities, we have moved over 1,400 people into permanent housing. Our track record for using these vouchers, with a focus on helping people who were living unsheltered, is one of the best in the nation.

PARTNERSHIP FOR ZERO

Supported by a public-private partnership, this pilot program used an emergency management framework to address unsheltered homelessness in Downtown Seattle and the Chinatown International District. The project has permanently housed over 230 people. [Learn more.](#)

STATE RIGHT OF WAY SAFETY INITIATIVE

We’re bringing people living on state highways inside, with an emphasis on permanent housing, thanks to state funding for intensive outreach and housing through a collaborative effort between the Washington State departments of Commerce and Transportation, the Washington State Patrol, and the King County Regional Homelessness Authority (KCRHA). The project has brought over 300 people inside with a combination of temporary and permanent housing.

PARTNERSHIPS FOR HEALTH CARE

In order to address visible homelessness, we must work across government agencies and private partners to meet the needs of people in acute behavioral health crises and people with co-occurring disorders or substance use disorders. To make progress on these goals, we work closely with [Public Health of Seattle King County](#) and the [King County Behavioral Health and Recovery Division](#).

NEW SHELTERS & NEW PROGRAMS

All [funding opportunities](#) for new shelters, expanded outreach, or other new programs are posted on our website, and priorities for new programs if new funding becomes available are detailed in our [5-Year Plan](#).

In order to open a new shelter, start a program or expand a program, funding must be secured for start-up, staffing, and ongoing operating expenses and case management. Funding goes through a competitive Request for Proposals (RFP) bidding process to ensure good stewardship of public funds. A service provider who receives a funding award after the RFP process may need to find a site location for a new shelter, and meet any permitting requirements and community engagement requirements. Community support for more safe places for people to live is the key to solving homelessness.

We encourage you to [sign up for our newsletter](#) and [read our blog](#) to stay informed.

Get Involved

<https://kcrha.org/get-involved/>

You are a key partner in ending homelessness. By sharing trustworthy information, donating, volunteering, and using your voice to influence friends, family, and policymakers, you are making a real difference. Here are some ideas on how to get involved.

SHARE INFORMATION

You're on our website, which means you're interested in getting accurate, trustworthy information about how to end homelessness.

[Sign up for our newsletter](#), and forward it to your friends.

Follow us on social media on [Facebook](#), [Twitter](#), [Instagram](#), and [LinkedIn](#), and then share the information you find there with people you know.

Invite KCRHA staff to come speak at your neighborhood association, business association, church, community event, or even at a gathering at your house (or on Zoom) of your friends and neighbors.

Read and share articles from the [National Alliance to End Homelessness](#) or [Giving Compass](#) or [Invisible People](#).

DONATE TO OUR PARTNERS

Money donations allow non-profit service providers like shelters and food banks to purchase what is most needed at any given time. If your company offers [matching donations](#), then your money goes even further. These donations are charitable contributions and are tax-deductible.

If you want to donate food, personal hygiene products, warm socks, blankets, first aid supplies, good clothing for work, toys for children, or other items, it is important to call the shelter or food bank ahead of time to make sure you are donating what they need. Shelters and food banks may have limited storage space as well as limited staff to receive donations. You can find local shelters in our [services database](#).

If you want to give directly to a person, it's always a good idea to ask what they need. Here are some [ideas on what to give](#).

Search wa.211.org to find organizations.

VOLUNTEER WITH OUR PARTNERS

Donate your time to support the non-profit organizations who do this every day. Options range from handing out clothing or serving a meal, to mentoring a young person, providing graphic design and other specialized skills, or serving on a board.

- [United Way of King County](#) offers a searchable database of volunteer activities
- Start your own drive for socks, blankets, sleeping bags, diapers, or hygiene products – check with your local shelter first to find out what they need

- Visit the website or call your local church, shelter, or food bank to ask about volunteer opportunities
- Check our social media channels every Friday for volunteer opportunities

USE YOUR VOICE TO INFLUENCE POLICY

Not matter who we are, where we come from or what we look like, every person deserves to have a safe and stable place to live.

Say YES to more housing, shelter, and safe places for people to live, in every neighborhood.

[Vote](#) for candidates that partner with KCRHA to support actions and policies based in evidence and best practices.

Write a letter to the editor of your local newspaper in support of the actions that work to move people inside and provide more safe places for people to live. Keep it short, and focus on one issue at a time.

Guidelines and instructions will be posted on the newspaper's website.

Write a letter to your local elected officials, including [mayor, city council, county council](#), as well as [state and federal legislators](#). Keep it short, and focus on one issue at a time.

Seattle-King County Coalition on Homelessness hosts drop-in workshops for anyone who wants to learn how to [speak up about state legislation](#).

THANK YOU!

Your efforts matter. It is only when we make our desire for change known and work together as a community that change happens.

[Our Approach](#)

[Our Impact](#)

[KCRHA 5-Year Plan](#)

[Careers](#)

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[Boards & Committees](#)

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[Data Overview](#)

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[HUD Continuum of Care](#)

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[For People Experiencing Homelessness](#)

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